

EXHIBIT 1

Medicare Appeals Dashboard

Medicare Appeals Dashboard: Office of Medicare Hearings and Appeals (OMHA)

Reporting Period: Through Quarter 2 of FY 2021 (March 31, 2021)

(Data in Appeals)

Level 3 - OMHA	Fiscal Year					Most Recent 6 Quarters					
	FY 2021	FY 2020	FY 2019	FY 2018	FY 2017	FY 2021		FY 2020			
						Qtr2	Qtr1	Qtr4	Qtr3	Qtr2	Qtr1
Beginning Workload Balance	165,263	292,517	417,198	578,683	675,530	131,961	165,263	201,292	242,995	268,115	292,517
Receipts	15,387	29,729	43,887	62,762	112,933	8,172	7,215	7,709	5,964	8,496	7,560
<i>RAC</i>	767	1,202	485	774	13,782	400	367	512	218	230	242
<i>non-RAC</i>	14,620	28,527	43,402	61,988	99,151	7,772	6,848	7,197	5,746	8,266	7,318
Appeals Removed	(76,395)	(156,983)	(168,568)	(224,247)	(209,780)	(35,878)	(40,517)	(43,738)	(47,667)	(33,616)	(31,962)
<i>OMHA Dispositions</i>	(67,552)	(136,699)	(119,848)	(92,113)	(82,240)	(33,402)	(34,150)	(42,490)	(35,660)	(30,269)	(28,280)
<i>RAC</i>	(7,568)	(15,621)	(15,708)	(24,690)	(26,054)	(4,294)	(3,274)	(3,781)	(3,883)	(4,077)	(3,880)
<i>non-RAC</i>	(59,984)	(121,078)	(104,140)	(67,423)	(56,186)	(29,108)	(30,876)	(38,709)	(31,777)	(26,192)	(24,400)
<i>Settlement Conference Facilitation (non-add)</i> ⁷	(1,885)	(6,552)	(14,021)	(57,097)	(3,208)	(307)	(1,578)	(1,247)	(5,260)	(29)	(16)
<i>Appeals combined for efficiency</i>	(6,549)	(16,721)	(25,339)	(29,248)	(10,426)	(875)	(5,674)	436	(11,834)	(2,303)	(3,020)
<i>QIC demo - remands for resolution</i>	(1,500)	(3,543)	(14,243)	(20,175)	(22,505)	(837)	(663)	(1,682)	(165)	(1,040)	(656)
<i>Serial Claims Initiative</i>	(17)	(7)	(3,076)	(2,574)		(2)	(15)	0	(5)	(2)	0
<i>Low Volume Appeals</i>	(8)	(6)	(5,784)	(20,817)		(1)	(7)	(1)	(3)	(1)	(1)
<i>Hospital Settlements</i>	(769)	(7)	(278)	(2,223)	(91,401)	(761)	(8)	(1)	0	(1)	(5)
<i>Inpatient Rehab Facility Settlements (non-add)</i> ⁷	(4,389)	(1,326)	(6)			(100)	(4,289)	(3)	(223)	(640)	(460)
Net Pending Receipt Increase / (Decrease)	(61,008)	(127,254)	(124,681)	(161,485)	(96,847)	(27,706)	(33,302)	(36,029)	(41,703)	(25,120)	(24,402)
Ending Workload (pending appeals)	104,255	165,263	292,517	417,198	578,683	104,255	131,961	165,263	201,292	242,995	268,115

1/ FY21 Qtr.2 includes the majority of appeals received through March 31, 2021.

2/ Receipts and dispositions have been updated due to appeal adjustments such as combinations, deletions, and/or corrections.

3/ Receipts exclude reopened appeals but include appeals involved in CMS Hospital Settlements.

4/ The number of appeals adjudicated each fiscal year reflects receipts from multiple fiscal years.

5/ Dispositions exclude remands.

6/ OMHA Dispositions reflect appeals removed by all types of adjudicators.

7/ Starting in FY19, Settlement Conference Facilitation *and* Inpatient Rehab Facility Settlement counts are non-adds to avoid double counting (included in OMHA Dispositions at a 1:1 ratio). Both counts reflect appeals closed (vs settled).

8/ FY15 through FY18 reflect changes in methodology to include combined appeals. Discrepancies between Level 2 and Level 3 RAC receipts are largely attributable to these changes in methodology.

9/ Appeals combined for efficiency result in one disposition for a group of combined appeals. This line accounts for the remainder of received appeals that were combined into single appeals within disposition counts.

10/ Initiative dispositions not reflected separately within the table are counted in "OMHA Dispositions" (as 1 disposition if multiple appeals were combined), and "Received appeals combined for efficiency" (remainder of groups of appeals combined for efficient disposition).

11/ OMHA combines appeals to improve the efficiency of our ALJs. FY20 combined appeals count includes 1,013 auto-promoted initiative appeals without a Request for Hearing - deleted in Q4.