



# FINISHED INTELLIGENCE REPORTS

## Dell Boot Recovery Remote Code Execution (RCE) Vulnerability Impacts Millions of Devices



TLP:WHITE

Jun 24, 2021

Eclipsium security researchers have discovered a vulnerability in the Dell BIOSConnect feature available on at least 180 models of consumer and business laptops, desktops, and tablets, including devices protected by Secure Boot and Secured-core PCs. This undesignated vulnerability has a calculated CVSS score of 8.3 (High), potentially impacting millions of devices.

The vulnerability can enable an attacker to remotely execute code in the pre-boot environment. Such code may alter the initial state for an operating system, potentially violating common assumptions on the hardware/firmware layers and breaking OS-level security controls.

For a full list of affected Dell products, please access the Dell advisory, which can be found [here](#).

Reference(s)	Dell
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### **CVE(s)**

CVE-2021-21571

CVE-2021-21572

CVE-2021-21573

CVE-2021-21574

### **Recommendations**

The system BIOS/UEFI will need to be updated for all affected systems.

- Dell recommends all customers update at the earliest opportunity.
  - When available, customers should apply the BIOS updates for their system. Prior to remediation being applied, Dell recommends customers leverage an alternate method other than BIOSConnect to apply BIOS updates.
- Customers may use one of the Dell notification solutions to be notified and download driver, BIOS and firmware updates automatically once available.
- According to Dell Guidance, users can disable the BIOSConnect feature in either of two ways:
  - Option 1: Customers may disable BIOSConnect from the BIOS setup page (F2).
    - Note: Customers may find the BIOSConnect option under different BIOS setup menu interfaces depending on their platform model. These are referred to below as BIOS Setup Menu Type A and BIOS Setup Menu Type B.
    - BIOS Setup Menu Type A: F2-> Update, Recovery -> BIOSConnect-> Switch to Off

- BIOS Setup Menu Type B: F2 -> Settings -> SupportAssist System Resolution -> BIOS Connect ->Uncheck BIOSConnect option.
  - Note: Dell recommends customers do not run "BIOS Flash Update - Remote" from F12 until the system is updated with a remediated version of the BIOS.
- Option 2: Customers may leverage Dell Command | Configure (DCC)'s Remote System Management tool to disable the BIOSConnect and Firmware Over the Air (FOTA) BIOS settings.

**Release Date**

Jun 24, 2021

**Sources**

[Dell DSA-2021-106: Dell Client Platform Security Update for Multiple Vulnerabilities in the BIOSConnect and HTTPS Boot features as part of the Dell Client BIOS](#)

[Eclysium Discovers Multiple Vulnerabilities Affecting 128 Dell Models via Dell Remote Os Recovery and Firmware Update Capabilities](#)

[30M Dell Devices at Risk for Remote BIOS Attacks, RCE](#)

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**Tags** BIOSConnect, Eclysium, Dell, Remote Code Execution (RCE)

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