

WakeMed tackles Behavioral Health

In 2017, WakeMed developed a novel model to address the significant behavioral health demands in its region, as well as to respond to the substantial needs of patients presenting at WakeMed.

The result was the creation of the WakeMed Behavioral Health Network (WMBHN) a collaboration between more than 30 organizations. The network serves patients with behavioral health needs for inpatient, outpatient as well as social determinant of health (SDOH) requirements. WMBHN streamlined WakeMed procedures while creating a high-performing network of Behavioral Health providers who agreed to come together to provide accelerated access to care and coordinated care transitions. In addition, the WMBHN has deployed a suite of inpatient and outpatient protocols, communication, and technology solutions that increase transparency and accountability, improve diagnoses and triage, and share clinical information. As these systems have matured, WakeMed patients and the community have experienced significant benefits by gaining swift access to the care they truly need and deserve. The following is a visual summary of the WMBHN and how it serves the behavioral health needs of the region.



WakeMed
Behavioral Health Network

WakeMed Services

Crisis & Assessment
ED Psychology Program
WPP Providers
Transitional Care
Community Case Management

**Triangle Behavioral
Health Council**



BHSU Outpatient Network

Traditional Outpatient Services
Group Therapy Services
Behavioral Health Urgent Care
Medication Assisted Therapy
Substance Abuse Detox



Social Services Network

Housing Insecurity
Food Insecurity
Personal Safety
Transportation
Employment

