



THREAT BULLETINS

Ransomware Disrupts Operations at Packaging Giant WestRock - Member Feedback Requested



TLP:WHITE

Jan 27, 2021

On January 25, 2021, WestRock, a large-scale packaging company, reported that they have been impacted by a ransomware attack and that operations have been significantly disrupted.

The Cybersecurity and Infrastructure Security Agency (CISA) is requesting feedback from Health-ISAC members to see if there are any recorded impacts on vaccine and/or therapeutics distribution as a result of the incident at WestRock. CISA is also requesting any of the TTPs or IOCs associated with the ransomware variant or the cybersecurity vendors supporting this incident.

Please provide feedback to the Health-ISAC Threat Operations Center via email (TOC@h-isac.org) or via Cyware. The feedback will be aggregated and provided anonymously to CISA.

While it is still extremely early in the situation and CISA is reaching out to a range of sectors to determine if there are any impacts to national critical functions. Health-ISAC can help provide CISA information on any impact on the HPH sector. CISA does not know if there is an impact, but they are working with partners like Health-ISAC to ascertain if there is any impact to any of the critical infrastructures, such as healthcare.

The attack is continuing to cause disruptions within multiple aspects of the company's business operations. WestRock has issued a [statement](#) that they are working around the clock to complete their investigation and to restore normalized operations as quickly as possible. WestRock is also stating that they are working with outside security vendors on system recovery efforts and mitigating any further impact on their customers. The company is expressing that the incident will likely lead to a loss of revenue and incremental costs that could affect its overall bottom line. WestRock's team members operates around the world from locations spanning North America, South America, Europe, Asia and Australia. Learn more at www.westrock.com.

Reference(s)	westrock , Business Wire
Info Source	Intel Agency (FBI, NSA, etc.)
Report Source(s)	CISA, Government Agency

Recommendations

Stressing its importance, we ask again that you please provide any feedback you may have that would be pertinent to this event to the Health-ISAC Threat Operations Center via email (TOC@h-isac.org) or via Cyware. The feedback will be aggregated and provided anonymously to CISA.

Sources

[Ransomware Disrupts Operations at Packaging Giant WestRock](#)

[WestRock Provides Update on Ransomware Incident](#)

Alert ID 9a32bf9c

[View Alert](#)

Tags WestRock, Feedback, CISA

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