

MacNeal Hospital – Integration into Loyola Medicine/Trinity Health One-Year Progress Review – June 2019

Overview

On March 1, 2018, MacNeal Hospital and its clinically integrated network, Chicago Health System, joined Loyola Medicine, a regional Catholic health system in Chicago's western suburbs and a member of Trinity Health. The integration is ongoing, and initial indications are favorable.

Infrastructure Investments

Historically, MacNeal Hospital's capital investment had been approximately \$10 million per year, however, in the short time since MacNeal joined Loyola, immediate capital infusion and investment in the community totaled nearly \$30 million. An additional \$26 million of investment is planned for fiscal year 2020.

The total investment, equaling more than \$50 million, is comprised of the following:

- Replacement of clinical equipment (GI scopes, ultrasound machines, defibrillators, responders' equipment, vein finders, etc.)
- Replacement of a cardiac cath lab
- Renovation of an inpatient nursing unit
- Upgrades to facility infrastructure (e.g., parking structure, HVAC/Chiller replacement, roof work, etc.)
- Improvements to information technology, including the implementation of Epic in August 2019 at MacNeal and its ambulatory and physician locations allowing for one electronic health record across MacNeal and Loyola



Clinical Programs

Loyola bolstered MacNeal's neurology and stroke clinical programs, greatly improving neurology/stroke care. Loyola stepped in prior to the close of the transaction to cover an acute need for vascular neurologists, and now MacNeal is fully staffed for inpatient care.

Loyola is also expanding MacNeal's outpatient neurology, orthopaedics, oncology and women's health services, which will provide needed access and allow patients and families to remain in the community instead of traveling for that higher level of care. Recently, MacNeal received a primary stroke certification with zero deficiencies. Loyola's stroke team was recognized by the surveyors as a key contributor to both the success of the survey and the provision of tertiary level stroke care on site to serve the MacNeal community.

MacNeal now participates within the Trinity Health system-wide clinical leadership framework through Clinical Excellence Councils, Clinical Leadership Groups, and Clinical Services teams. These interactions allow MacNeal to work alongside other Trinity Health hospitals and health systems to collaborate and share best practices that improve clinical consistency, efficiency and quality.

Care Coordination

With the addition of MacNeal's clinically integrated network, we have expanded our care coordination capabilities in the western suburbs to allow us to more effectively meet the health care needs of the community. We have brought population health initiatives to MacNeal such as Next Gen Accountable Care Organization, Bundle Payments for Care Improvements and home health, all of which will help drive down the cost of care while producing better outcomes.

Workforce

We transitioned 2,230 MacNeal colleagues to Loyola without any gaps in pay or employee benefits coverage. Following the transition to Loyola, MacNeal colleagues who satisfy the applicable requirements are now eligible to receive an employer "core" contribution to a retirement savings plan, even if they do not make any employee deferral contributions to the plan, plus an employer matching contributions on their employee deferral contributions. In another clear demonstration of the commitment to our colleagues at every level of our organization, Trinity Health has a geography-based minimum wage to help support colleagues in meeting housing, food, transportation and clothing needs. As a result, in June of 2018, the minimum wage for all MacNeal colleagues was increased.

Community Health Needs

As a not-for-profit health system, MacNeal is participating in its first community health needs assessment which will be finalized this summer and will incorporate action plans to address those priority needs of their surrounding community. Additionally, MacNeal will participate in the 340B program to continue helping uninsured patients obtain needed prescription drugs they may not otherwise be able to afford.

Additionally, we are helping to fulfill a significant need for affordable senior housing in Berwyn, Illinois. By collaborating with the local government, we expect the new housing will attract more families to the area.

Charity Care and Community Benefit

As part of our commitment to serve the MacNeal community, MacNeal Hospital has a variety of medical financial assistance and charity care options for eligible community members to help with medical bills. Since acquisition, MacNeal has contributed \$5.2 million for patients in need of financial assistance.

Further, MacNeal contributes to several programs that benefit the community. The cost of these programs was \$173 thousand in fiscal year 2019.

Additionally, MacNeal is finalizing their first Community Health Needs Assessment, which provides valuable data and insight to internal and external stakeholders about the physical, mental and social needs in the community. They have developed a more focused community benefit strategy, including addressing the social influencers of health.

Conclusion

Although the integration is still very early, we are excited that MacNeal is a key component of the Loyola region of hospitals and anticipate the future will bring expanded services, additional capital investment and programs to meet the needs of the MacNeal community.