

COMPENDIUM
2013

Delivering Quality
with Distinction

**2013 Quality
Excellence
Achievement
Awards**

.....
Recognizing Illinois
Hospitals and
Health Systems
Leading in Quality,
Innovative and
Transformative
Health Care





Delivering Quality with Distinction

Overview

The Illinois Hospital Association (IHA) Institute for Innovations in Care and Quality's (The Institute) third annual Quality Excellence Achievement Awards—*Delivering Quality with Distinction*—celebrates Illinois hospitals and health systems' transformational achievements utilizing the Institute for Healthcare Improvement's Triple Aim philosophy:

- Enhancing the patient experience;
- Improving population health; and
- Reducing health care costs.

Building upon previous years, 104 projects from 57 hospitals and health systems were submitted this year. IHA appreciates the expertise and commitment demonstrated by our members as well as our judging panel of 29 nationally-recognized quality improvement leaders, who carefully reviewed and scored each application. This year, three awards were presented, one in each of the following categories: Health Care System, Rural/Critical Access Hospital, and Urban Hospital.

To share these initiatives among members, The Institute has published this compendium that provides a synopsis of all project entries along with contact information for additional details. The compendium receives national exposure by being featured annually on the [Hospitals in Pursuit of Excellence \(HPOE\)](#), an AHA affiliate, website.



Delivering Quality with Distinction

CALL FOR ENTRIES

Opens Spring 2014

Be sure to watch for this opportunity to be recognized and celebrated for your hospital's achievements in advancing patient care.

AWARD CATEGORIES

- Health Care System
- Rural/Critical Access
- Urban

New in 2014: The Tim Philipp Award

A passionate advocate for quality improvement and patient-centered care, Tim Philipp, who died in May 2013 after a long battle with cancer, spearheaded the work of IHA's Quality Awards. His work was greatly influenced by his unique perspective as a nurse, teacher and cancer patient. The *Tim Philipp Award for Excellence in Palliative Care* will honor excellence and innovation in palliative care.



Delivering Quality with Distinction

Care Coordination: Readmissions

Project Title: Heart Failure Care Transitions from Hospital to Home in Cooperation with Several Illinois Hospitals

Hospital/System: St. John's Hospital, Springfield

Summary: The heart failure program began in 1995. The hospital developed a multidisciplinary heart failure clinic and inpatient team. In 2010, the medical staff supported each patient receive congestive heart failure (CHF) education with transitions of care in a nurse-run clinic one week after discharge and a telehealth scale for 90 days post-discharge.

The hospital received a Health Resources and Services Administration (HRSA) grant to improve CHF care to rural areas around the state. They built relationships by developing a heart failure toolkit and distributing it to referring hospitals, explaining they could participate by selecting a nurse and physician champion. Once selected, the hospital educated nurses to provide inpatient education and the one week follow-up clinic. They presented program parameters along with the telescale protocols to hospital administration and medical staff to gain long-term support. Participants were invited to the hospital to observe how the program worked and then planned implementation in their specific hospital. Twelve hospitals around Illinois are participating in the hospital's CHF program.

Contact: Diane Tebrugge
Director, Quality and Value
217-544-6464
diane.tebrugge@hshs.org

Website: <http://www.st-johns.org>

[Back to Table of Contents](#)

[Back to Index](#)