

2013 COMPENDIUM

Delivering Quality with Distinction

2013 Quality Excellence Achievement Awards

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Recognizing Illinois
Hospitals and
Health Systems
Leading in Quality,
Innovative and
Transformative
Health Care





Delivering Quality with Distinction

Overview

The Illinois Hospital Association (IHA) Institute for Innovations in Care and Quality's (The Institute) third annual Quality Excellence Achievement Awards—*Delivering Quality with Distinction*—celebrates Illinois hospitals and health systems' transformational achievements utilizing the Institute for Healthcare Improvement's Triple Aim philosophy:

- Enhancing the patient experience;
- Improving population health; and
- Reducing health care costs.

Building upon previous years, 104 projects from 57 hospitals and health systems were submitted this year. IHA appreciates the expertise and commitment demonstrated by our members as well as our judging panel of 29 nationally-recognized quality improvement leaders, who carefully reviewed and scored each application. This year, three awards were presented, one in each of the following categories: Health Care System, Rural/Critical Access Hospital, and Urban Hospital.

To share these initiatives among members, The Institute has published this compendium that provides a synopsis of all project entries along with contact information for additional details. The compendium receives national exposure by being featured annually on the [Hospitals in Pursuit of Excellence \(HPOE\)](#), an AHA affiliate, website.



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CALL FOR ENTRIES

Opens Spring 2014

Be sure to watch for this opportunity to be recognized and celebrated for your hospital's achievements in advancing patient care.

AWARD CATEGORIES

- Health Care System
- Rural/Critical Access
- Urban

New in 2014: The Tim Philipp Award

A passionate advocate for quality improvement and patient-centered care, Tim Philipp, who died in May 2013 after a long battle with cancer, spearheaded the work of IHA's Quality Awards. His work was greatly influenced by his unique perspective as a nurse, teacher and cancer patient. The *Tim Philipp Award for Excellence in Palliative Care* will honor excellence and innovation in palliative care.



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Care Coordination: Readmissions

Project Title: Reducing 30-Day Readmission Rates Through Targeted Population Interventions

Hospital/System: University of Chicago Medical Center, Chicago

Summary: Since 2010, the academic medical center has been supporting a program to reduce 30-day all cause readmission rates by targeting efforts on a subset of patient populations each year. By breaking down the medical centerwide, all-cause readmission rate, they are able to target resources and work to make significant advancements in a relatively short period of time. Each workgroup is managed by the clinical effectiveness department but staffed by the clinical teams that understand these patient populations best. This allows the institution to quickly identify issues with care coordination and understand weaknesses in their current processes. With clinical effectiveness leading the groups, the institution is able to spread successful changes and provide cross-collaboration across workgroups when similar situations arise.

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