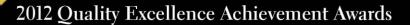
2012 Quality Excellence Achievement Awards Compendium

Recognizing Illinois Hospitals and Health Systems Leading in Quality and Transformative Health Care







OVERVIEW

The Illinois Hospital Association's (IHA) Institute for Innovations in Care and Quality (The Institute) second annual Quality Excellence Achievement Awards recognizes and celebrates the achievements of Illinois hospitals that are committed to transforming Illinois health care through innovative approaches and best practices.

From 67 submissions representing 40 hospitals, awards were presented to a total of eight hospitals in two categories: urban and rural/critical access. The two award recipients and six finalists, who were honored at IHA's annual Leadership Summit, were selected by a panel of 30 nationally-recognized quality improvement leaders based on their achievement and progress in advancing one or more elements of the Institute of Medicine's six aims for improvement:

- Safety
- Effectiveness
- Timeliness
- Efficiency
- Equity
- Patient-centered care

To share these initiatives among members, The Institute has published this compendium that provides a synopsis of all award entries along with contact information for additional details. The compendium receives national exposure by being featured annually on the Hospitals in Pursuit of Excellence (HPOE), an AHA affiliate, website.





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2012 Quality Excellence Achievement Awards

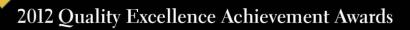


Call for Entries May 2013 Be sure to

watch for this opportunity to be recognized and celebrated for your hospital's achievements in advancing patient care.





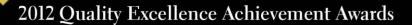




Award Recipients









AWARD RECIPIENTS

Award category—Rural/Critical Access

Katherine Shaw Bethea Hospital, Dixon

Streamlining the Intake Process of Cardiac Patients in the Emergency Department

Award category—Urban

OSF Healthcare System, Peoria

Improving Obstetrical Care Through Organizational Collaboration

The following pages contain summaries of the award recipients' projects.





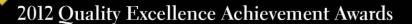
2012 Quality Excellence Achievement Awards



Award Finalists









AWARD FINALISTS

Rural/Critical Access category

Gibson Area Hospital & Health Services, Gibson City

Reduce Medication Errors Through the Implementation of Computerized Physician Order Entry (CPOE), Medication Bar Coding and Smart Pump Technology

Graham Health System, Canton

Intensive Care Management

St. Mary's Hospital, Centralia

Reducing Readmissions CQI+ Team-Implementing Change Through the IHA Project RED Collaborative

Urban category

Advocate Hope Children's Hospital, Oak Lawn

Utilization of an Interdisciplinary Team Approach for the Care of Infants with Hypoplastic Left Heart Syndrome (HLHS)—The Ideal Quality Improvement Collaboration

Alexian Brothers Health System, Arlington Heights

Improvement in Patient Safety and Quality of Inpatient Care Through Appropriate Blood Product Management

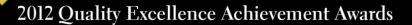
Holy Family Medical Center, Des Plaines

Collaborative Approach to Reduce Health Care-Acquired Clostridium difficile Infection Rate in a Long-Term Acute Care Hospital (LTACH)

The following pages contain summaries of the award finalists' projects.









Process Improvement-Clinical

Hospital/System: SwedishAmerican Hospital, Rockford

Contact: Kathleen Kelly, MD

Chief Medical Officer/Chief Quality Officer

815-489-4001

kkelly@swedishamerican.org

Project Title: Emergency Department Case Management Program to

Reduce High-Frequency Patient Utilization for Hospital

and Community

Summary: An Emergency Department (ED) Case Management

program was developed to implement tactics focused on reducing ED avoidable ambulance transfers, ED visits and hospitalizations for patients who used the ED more

than 10 visits per year.

For a defined group of high-frequency patients,

interventions by a nurse-led case management program resulted in fewer ED visits to the hospital and other community hospitals, fewer overall ambulance runs and

fewer inpatient hospital stays. These fewer ED

encounters and hospitalizations translated to savings for

the payers of care.

Point-of-service case management deployment tactics such as comprehensive case evaluation to identify care barriers, education of patients, families and providers, as well as patient linkage to a sustainable medical home, are a few of the key activities deemed effective at directing health care services for this population.

Website: http://www.swedishamerican.org



