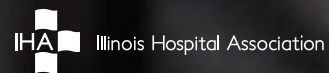


# DELIVERING QUALITY WITH DISTINCTION

## 2012 Quality Excellence Achievement Awards Compendium

Recognizing Illinois Hospitals and  
Health Systems Leading in Quality  
and Transformative Health Care



The **Institute**  
for Innovations in  
Care and Quality



# DELIVERING QUALITY WITH DISTINCTION

## 2012 Quality Excellence Achievement Awards



### OVERVIEW

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The Illinois Hospital Association's (IHA) Institute for Innovations in Care and Quality (The Institute) second annual Quality Excellence Achievement Awards recognizes and celebrates the achievements of Illinois hospitals that are committed to transforming Illinois health care through innovative approaches and best practices.

From 67 submissions representing 40 hospitals, awards were presented to a total of eight hospitals in two categories: urban and rural/critical access. The two award recipients and six finalists, who were honored at IHA's annual Leadership Summit, were selected by a panel of 30 nationally-recognized quality improvement leaders based on their achievement and progress in advancing one or more elements of the Institute of Medicine's six aims for improvement:

- Safety
- Effectiveness
- Timeliness
- Efficiency
- Equity
- Patient-centered care

To share these initiatives among members, The Institute has published this compendium that provides a synopsis of all award entries along with contact information for additional details. The compendium receives national exposure by being featured annually on the Hospitals in Pursuit of Excellence (HPOE), an AHA affiliate, website.

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2012 Quality Excellence Achievement Awards



# Call for Entries

## May 2013

Be sure to watch for this opportunity to be recognized and celebrated for your hospital's achievements in advancing patient care.

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2012 Quality Excellence Achievement Awards



# Award Recipients

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## 2012 Quality Excellence Achievement Awards



### AWARD RECIPIENTS

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#### **Award category—Rural/Critical Access**

##### **Katherine Shaw Bethea Hospital, Dixon**

*Streamlining the Intake Process of Cardiac Patients in the Emergency Department*

#### **Award category—Urban**

##### **OSF Healthcare System, Peoria**

*Improving Obstetrical Care Through Organizational Collaboration*

The following pages contain summaries of the award recipients' projects.

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2012 Quality Excellence Achievement Awards



# Award Finalists

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## 2012 Quality Excellence Achievement Awards



### AWARD FINALISTS

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#### Rural/Critical Access category

##### **Gibson Area Hospital & Health Services, Gibson City**

*Reduce Medication Errors Through the Implementation of Computerized Physician Order Entry (CPOE), Medication Bar Coding and Smart Pump Technology*

##### **Graham Health System, Canton**

*Intensive Care Management*

##### **St. Mary's Hospital, Centralia**

*Reducing Readmissions CQI+ Team-Implementing Change Through the IHA Project RED Collaborative*

#### Urban category

##### **Advocate Hope Children's Hospital, Oak Lawn**

*Utilization of an Interdisciplinary Team Approach for the Care of Infants with Hypoplastic Left Heart Syndrome (HLHS)—The Ideal Quality Improvement Collaboration*

##### **Alexian Brothers Health System, Arlington Heights**

*Improvement in Patient Safety and Quality of Inpatient Care Through Appropriate Blood Product Management*

##### **Holy Family Medical Center, Des Plaines**

*Collaborative Approach to Reduce Health Care-Acquired Clostridium difficile Infection Rate in a Long-Term Acute Care Hospital (LTACH)*

The following pages contain summaries of the award finalists' projects.

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## 2012 Quality Excellence Achievement Awards



### Process Improvement–Clinical

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Hospital/System: Methodist Medical Center of Illinois, Peoria

Contact: Cindy Hale, RN, MS, CPHQ  
Director, Center for Analytics and Performance  
Excellence  
309-672-5986  
[chale@mmci.org](mailto:chale@mmci.org)

Project Title: *Safety of Behavioral Health Patients in the Emergency Department*

Summary: The medical center experienced a 115% increase in Behavioral Health (BH) patients presenting in the Emergency Department (ED) when the state hospital and two other local hospitals closed their BH units.

In 2008, a separate BH area in the ED was developed to create a soothing and safe environment for these patients. Outcomes included a decrease in Security “standbys” for high-risk patients in the Main ED by 33%; and a decrease Length of Stay (LOS) for BH patients in the ED by 30 minutes.

Partners in the project were successful in creating a significantly safer environment with no patient/staff injuries due to the environment since the new area opened. Unanticipated success occurred in reduced elopements (61%) and restraints (22%).

Website: <http://www.mymethodist.net>