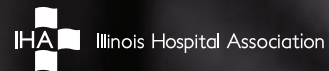


# DELIVERING QUALITY WITH DISTINCTION

## 2012 Quality Excellence Achievement Awards Compendium

Recognizing Illinois Hospitals and  
Health Systems Leading in Quality  
and Transformative Health Care



The **Institute**  
for Innovations in  
Care and Quality



# DELIVERING QUALITY WITH DISTINCTION

## 2012 Quality Excellence Achievement Awards



### OVERVIEW

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The Illinois Hospital Association's (IHA) Institute for Innovations in Care and Quality (The Institute) second annual Quality Excellence Achievement Awards recognizes and celebrates the achievements of Illinois hospitals that are committed to transforming Illinois health care through innovative approaches and best practices.

From 67 submissions representing 40 hospitals, awards were presented to a total of eight hospitals in two categories: urban and rural/critical access. The two award recipients and six finalists, who were honored at IHA's annual Leadership Summit, were selected by a panel of 30 nationally-recognized quality improvement leaders based on their achievement and progress in advancing one or more elements of the Institute of Medicine's six aims for improvement:

- Safety
- Effectiveness
- Timeliness
- Efficiency
- Equity
- Patient-centered care

To share these initiatives among members, The Institute has published this compendium that provides a synopsis of all award entries along with contact information for additional details. The compendium receives national exposure by being featured annually on the Hospitals in Pursuit of Excellence (HPOE), an AHA affiliate, website.

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2012 Quality Excellence Achievement Awards



# Call for Entries

## May 2013

Be sure to watch for this opportunity to be recognized and celebrated for your hospital's achievements in advancing patient care.

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2012 Quality Excellence Achievement Awards



# Award Recipients

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## 2012 Quality Excellence Achievement Awards



### AWARD RECIPIENTS

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#### **Award category—Rural/Critical Access**

##### **Katherine Shaw Bethea Hospital, Dixon**

*Streamlining the Intake Process of Cardiac Patients in the Emergency Department*

#### **Award category—Urban**

##### **OSF Healthcare System, Peoria**

*Improving Obstetrical Care Through Organizational Collaboration*

The following pages contain summaries of the award recipients' projects.

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2012 Quality Excellence Achievement Awards



# Award Finalists

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# DELIVERING QUALITY WITH DISTINCTION

## 2012 Quality Excellence Achievement Awards



### AWARD FINALISTS

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#### Rural/Critical Access category

##### **Gibson Area Hospital & Health Services, Gibson City**

*Reduce Medication Errors Through the Implementation of Computerized Physician Order Entry (CPOE), Medication Bar Coding and Smart Pump Technology*

##### **Graham Health System, Canton**

*Intensive Care Management*

##### **St. Mary's Hospital, Centralia**

*Reducing Readmissions CQI+ Team-Implementing Change Through the IHA Project RED Collaborative*

#### Urban category

##### **Advocate Hope Children's Hospital, Oak Lawn**

*Utilization of an Interdisciplinary Team Approach for the Care of Infants with Hypoplastic Left Heart Syndrome (HLHS)—The Ideal Quality Improvement Collaboration*

##### **Alexian Brothers Health System, Arlington Heights**

*Improvement in Patient Safety and Quality of Inpatient Care Through Appropriate Blood Product Management*

##### **Holy Family Medical Center, Des Plaines**

*Collaborative Approach to Reduce Health Care-Acquired Clostridium difficile Infection Rate in a Long-Term Acute Care Hospital (LTACH)*

The following pages contain summaries of the award finalists' projects.

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# DELIVERING QUALITY WITH DISTINCTION

## 2012 Quality Excellence Achievement Awards



### Process Improvement–Non-Clinical

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Hospital/System: Memorial Medical Center, Springfield

Contact: Charles D. Callahan, PhD, MBA, FACHE  
Vice President of Quality & Operations  
217-788-3135  
[callahan.chuck@mhsil.com](mailto:callahan.chuck@mhsil.com)

Project Title: *Integration of Physicians into Lean/Six Sigma Performance Improvement Program via AMA PRA Category I-Accredited Executive White Belt Training Course*

Summary: Recognizing the need to integrate physicians and other providers into its quality improvement program, Memorial Health System created an innovative training curriculum designed to educate physicians on Lean/Six Sigma tools and techniques while generating feedback and project suggestions. The course is four hours in duration and is accredited by the Accreditation Council for The Southern Illinois University School of Medicine for 3.75 AMA PRA Category 1 credits.

Thirteen sessions have been held at Memorial Medical Center and The Southern Illinois University School of Medicine, with 192 total attendees, including 133 physicians, 24 Memorial Health System Executive Leaders and 35 additional providers (PA, NP, etc.), all staying for the entire four hour session.

The course has generated numerous project ideas and has encouraged extensive physician participation on project teams such as Hip Fracture Management, Troponin Turnaround Time, Reduction in OR Waste, and ED Operating Model Redesign.

Website: <https://www.memorialmedical.com>