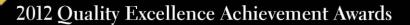
# 2012 Quality Excellence Achievement Awards Compendium

Recognizing Illinois Hospitals and Health Systems Leading in Quality and Transformative Health Care







### **OVERVIEW**

The Illinois Hospital Association's (IHA) Institute for Innovations in Care and Quality (The Institute) second annual Quality Excellence Achievement Awards recognizes and celebrates the achievements of Illinois hospitals that are committed to transforming Illinois health care through innovative approaches and best practices.

From 67 submissions representing 40 hospitals, awards were presented to a total of eight hospitals in two categories: urban and rural/critical access. The two award recipients and six finalists, who were honored at IHA's annual Leadership Summit, were selected by a panel of 30 nationally-recognized quality improvement leaders based on their achievement and progress in advancing one or more elements of the Institute of Medicine's six aims for improvement:

- Safety
- Effectiveness
- Timeliness
- Efficiency
- Equity
- Patient-centered care

To share these initiatives among members, The Institute has published this compendium that provides a synopsis of all award entries along with contact information for additional details. The compendium receives national exposure by being featured annually on the Hospitals in Pursuit of Excellence (HPOE), an AHA affiliate, website.





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2012 Quality Excellence Achievement Awards

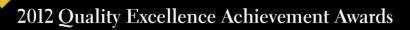


# Call for Entries May 2013 Be sure to

watch for this opportunity to be recognized and celebrated for your hospital's achievements in advancing patient care.





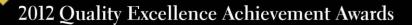




# **Award Recipients**









### **AWARD RECIPIENTS**

# **Award category—Rural/Critical Access**

### **Katherine Shaw Bethea Hospital, Dixon**

Streamlining the Intake Process of Cardiac Patients in the Emergency Department

### Award category—Urban

# **OSF Healthcare System, Peoria**

Improving Obstetrical Care Through Organizational Collaboration

The following pages contain summaries of the award recipients' projects.





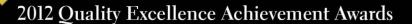
2012 Quality Excellence Achievement Awards



# **Award Finalists**









### **AWARD FINALISTS**

### **Rural/Critical Access category**

# Gibson Area Hospital & Health Services, Gibson City

Reduce Medication Errors Through the Implementation of Computerized Physician Order Entry (CPOE), Medication Bar Coding and Smart Pump Technology

### **Graham Health System, Canton**

Intensive Care Management

### St. Mary's Hospital, Centralia

Reducing Readmissions CQI+ Team-Implementing Change Through the IHA Project RED Collaborative

### **Urban category**

# Advocate Hope Children's Hospital, Oak Lawn

Utilization of an Interdisciplinary Team Approach for the Care of Infants with Hypoplastic Left Heart Syndrome (HLHS)—The Ideal Quality Improvement Collaboration

# **Alexian Brothers Health System, Arlington Heights**

Improvement in Patient Safety and Quality of Inpatient Care Through Appropriate Blood Product Management

# **Holy Family Medical Center, Des Plaines**

Collaborative Approach to Reduce Health Care-Acquired Clostridium difficile Infection Rate in a Long-Term Acute Care Hospital (LTACH)

The following pages contain summaries of the award finalists' projects.









### Infection Prevention

Hospital/System: Memorial Hospital, Belleville

Contact: Kerry Wrigley

**Director Quality Improvement** 

618-257-5328

kwrigley@memhosp.com

Project Title: Ventilator-Associated Pneumonia (VAP): Reduction,

Accountability and Commitment

Summary: An opportunity was identified to improve the care of the

ventilated patient through education and adoption of the Institute for Healthcare Improvement's Evidence-Based Care Bundle for the mechanically ventilated patient. A Six Sigma statistical process control chart analysis for VAPs identified a special cause variation in June 2011 that signaled a change in a process and was cause for

immediate investigation.

Sources of variation were brainstormed and several issues were immediately identified. Quick fixes implemented included changes in oral care and ventilator products used, implementation of rotational therapy, daily rounding improved nursing documentation compliance of VAP bundle practice, physical changes to ICU rooms, and changes in housekeeping and environmental cleaning protocol.

With a renewed culture of accountability and commitment in the VAP prevention, there have been zero VAP incidents in seven months (November 1, 2011–May 31, 2012). Overall compliance with nursing documentation of five key ventilator bundle elements was 59% and improved to 90%

by fourth quarter 2011.

Website: http://www.memhosp.com



