

Hospital Awards for Volunteer Excellence Ceremony

Washington, DC May 2, 2016

2016 HAVE Winners

- Community Service
 - Doula Volunteer Program, Sutter Davis Hospital/Sutter Health, Davis, California
- Community Outreach/Collaboration
 - Community Care Network Health Coaches, Winona Health, Winona, Minnesota
- Fundraising
 - Vettes to Vets, Bedford Veterans Hospital/VA New England Healthcare System, Bedford, Massachusetts
- In-Service
 - Storycatchers Program, Longmont United Hospital, Longmont, Colorado



Community Service

Sutter Davis Hospital Sutter Health Davis, California



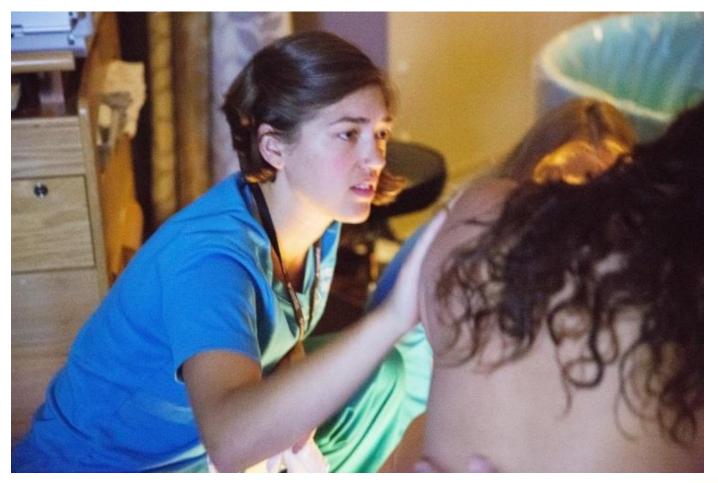
Doula Volunteer Program – Sutter Davis

- Provides free doula non-clinical support to laboring or postpartum patients
- 23% of hospital's 1,500 births annually are attended by volunteer doulas
- Patients experience:
 - Fewer medical interventions
 - Improved bonding with their babies
 - Higher breastfeeding rates
 - Lower cesarean rates
 - Fewer incidents of postpartum depression and mood disorders
 - Lower medication usage



















Community Outreach/Collaboration

Winona Health Winona, Minnesota

Community Care Network Health Coaches



Health Coaches – Winona Health

- Coaches conduct home visits to assist people struggling with chronic conditions
- Volunteer coaches help
 - Improve individual health
 - Prevent hospitalization and emergency department visits
 - Avoid unnecessary health costs
- Partnership with Winona State University
- In the first three months, ED visits and hospitalizations declined more than 85%

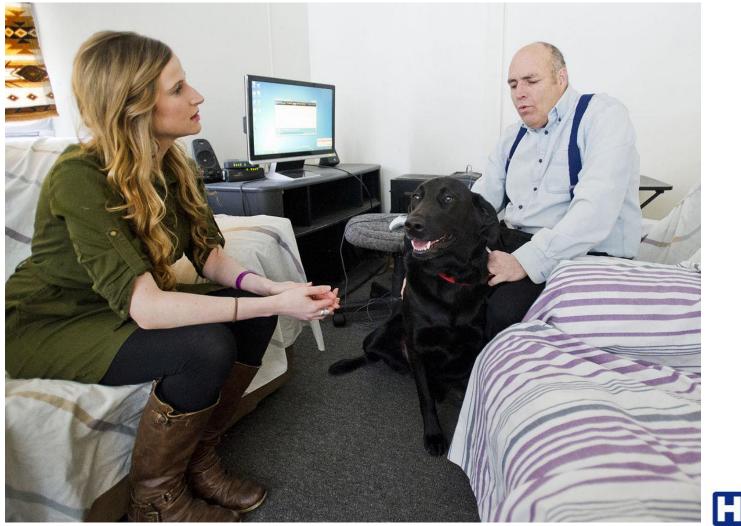






















Fundraising

Bedford Veterans Hospital VA New England Healthcare System Bedford, MA



Vettes to Vets – Bedford VA

- Raises money and collects resources for veterans at the hospital
- Since 2003 has raised more than \$400,000 in money and donations
- Funds have been used to:
 - Rebuild hospital's greenhouse
 - Maintain a computer training center
 - Build a new hospice unit
 - Purchase a van for recreational outings for patients
- 100 volunteers serve annually on the two-day event (dinner, auctions, parade of Corvette cars, barbecue, entertainment)
- Corvette parade has grown from 25 cars to 550

















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LS_092715_Vettes to Vets_BED

From left, Assistant Director Tony Blandini, of Wakefield and Director Christine Croteau, of Bedford take a photo with the Corvette they drove to the show with. 12th Annual Corvettes for Vets show in Bedford with over 500 cars. SUN/Caley McGuane





Longmont United Hospital Longmont, Colorado

Storycatchers Program



Storycatchers – Longmont United Hospital

- Volunteers interview patients, write their life stories and return to them as gifts
- Patients encouraged to share stories with hospital staff, physicians, family and friends
- Stories done at the end of life are often used in eulogies or obituaries
- Since starting in 2011 by a retired nurse, 120+ stories and 30+ poems were captured by seven volunteers
- Benefits patients by:
 - Validating them as human beings
 - Empowering them to feel more in control of their care
 - Improving their moods and energy levels
 - Diverting them from medical issues, pain, anxiety
- Humanizes and personalizes care by staff
- Minimal cost to operate program



Storycatchers Program



Longmont United Hospital



Storycatchers Program



Longmont United Hospital



Storycatchers Program



Longmont United Hospital



Congratulations to all the Winners!





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