Books

Case Studies in Diversity: Managing and Educating a Diverse Healthcare Workforce. Washington, DC: Association of University Programs in Health Administration, 2002.

Compilation of articles on various aspects of health care workforce diversity.

Galanti, G. Orienting Foreign-born Nurses to Work Effectively in American Hospitals: A Training Manual for Health Educators. Oakland, CA: SupportForNurses.com, 2007.

Tool to train foreign-born nurses to work and adapt successfully to an American health care environment.

http://www.supportfornurses.com/orienting-foreign-born-nurses-towork-effectively-in-american-hospitals-a-training-manual-forhealth-educators/

Smedley, B. D., Butler, A. S., and Bristow, L. R., eds. *In the Nation's Compelling Interest: Ensuring Diversity in the Health Care Workforce.* Washington, DC: National Academies Press, 2004.

Institute of Medicine report explores the benefits of greater racial and ethnic diversity in the health professionals workforce and identifies institutional and policy-level mechanisms to implement strategies that address current disparities.

http://www.nap.edu/openbook.php?isbn=030909125X

Reports

10 Years of Race/Ethnicity Data. Washington, DC: American Association of Colleges of Nursing, 2010. Race/ethnicity data from AACN's annual survey on enrollment and graduation in baccalaureate and graduate degree programs in nursing is available online.

http://www.aacn.nche.edu/IDS/pdf/EthnicityTbl.pdf

Access Transformed. Building a Primary Care Workforce for the 21st Century. Bethesda, MD: National Association of Community Health Centers, Washington, DC: The George Washington University School of Public Health and Health Services, and Washington, DC: Robert Graham Center, Aug. 2008. Discusses the importance of strengthening the primary care workforce as part of a strategy for reducing disparities. http://www.nachc.org/client/documents/ACCESS%20Transformed %20full%20report.pdf

Addams, A. N., and others. *Roadmap to Diversity: Integrating Holistic Review Practices into Medical School Admission Processes.* Washington, DC: Association of American Medical Colleges, 2010.

Guidance for medical school admission staff and committees interested in integrating holistic review into their admission policies and processes with a goal of shaping a diverse medical school class. https://services.aamc.org/publications/showfile.cfm?file=version15 7.pdf&prd_id=294&prv_id=365&pdf_id=157 Anti-Equal Opportunity Initiatives: Compromising Health and Diversity. Washington, DC: Association of American Medical Colleges, Health Professionals for Diversity Coalition, Jun. 2008 Issue brief on ballot initiatives aimed at eliminating race and gender-conscious programming for public, state-funded programs. http://www.hpd-

coalition.org/history/publications/issuebrief_june2008.pdf

Assessing Medical School Admissions Policies: Implications of the U.S. Supreme Court's Affirmative Action Decisions. Washington, DC: Association of American Medical Colleges, Sep. 2003. Guidance for medical schools in implementing race-conscious/ ethnicity-conscious admissions policies in response to U.S. Supreme Court rulings related to affirmative-action admissions policies.

https://services.aamc.org/publications/index.cfm?fuseaction=Produ ct.displayForm&prd_id=75&prv_id=65

Castillo-Page, L. *Diversity in the Physician Workforce: Facts & Figures 2006*. Washington, DC: Association of American Medical Colleges, Summer 2006.

Detailed statistical information on the demographics and practice patterns of the physician workforce that has graduated from U.S. allopathic medical schools by age, race/ethnicity, and gender. https://services.aamc.org/Publications/showfile.cfm?file=version79.pdf&prd_id=161&prv_id=191&pdf_id=79

Chapman, S., Waneka, R., and Bates, T. Diversity in California's health professions: registered nursing. San Francisco: UCSF Center for the Health Professions, Sep. 2008. http://futurehealth.ucsf.edu/Content/29/2008-09_Diversity_in_Californias_Health_Professions_Registered_Nursi

ng.pdf

Cohen, J. J. Revisiting the Medical School Educational Mission at a Time of Expansion. Chairman's Summary of the Conference. Charleston, SC: Josiah Macy, Jr. Foundation, 2008. Report of a conference urges reform in medical school's educational model to give new physicians the right mix of competencies and experiences to practice medicine effectively. Increasing the diversity of the applicant pool is one of the top priorities identified.

 $http://www.josiahmacyfoundation.org/documents/Macy_MedSchoo \ lMission_10_08.pdf$

Coleman, A. L., and others. *Roadmap to Diversity: Key Legal and Educational Policy Foundations for Medical Schools*. Washington, DC: Association of American Medical Colleges, Mar. 2008. Guidance to help medical schools establish and implement institution-specific, diversity-related policies that will advance their core educational goals with minimal legal risk.

https://services.aamc.org/Publications/showfile.cfm?file=version10 9.pdf&prd_id=219&prv_id=275&pdf_id=109

Dill, M. J., and Salsberg, E. S. *The Complexities of Physician Supply and Demand: Projections through 2025.* Washington, DC: Association of American Medical Colleges, Center for Workforce Studies, Nov. 2008.

Within a broader discussion of the current and projected supply and demand for physicians, this report addresses racial and ethnic issues.

https://services.aamc.org/Publications/showfile.cfm?file=version12 2.pdf&prd_id=244&prv_id=299&pdf_id=122

Diversity in Medical Education: Facts and Figures 2008. Washington, DC: Association of American Medical Colleges, Sep. 2008.

Provides detailed statistical information on race, ethnicity, and gender in medical education in the United States for the 2007 academic year. Also includes data related to the pre-college component of the education pipeline leading to the M.D. degree and other health sciences and health professions careers. https://services.aamc.org/Publications/showfile.cfm?file=version12

https://services.aamc.org/Publications/showfile.cfm?file=version12 0.pdf&prd_id=239&prv_id=295&pdf_id=120

The Diversity Research Forum: Exploring Diversity in the Physician Workforce: Benefits, Challenges, and Future Directions. Washington, DC: Association of American Medical Colleges, 2007 Presentations by a panel of researchers and funders on the impact of diversity in medicine and the implications of public policy on the ability of these efforts to create change.

https://services.aamc.org/Publications/showfile.cfm?file=version85. pdf&prd_id=190&prv_id=231&pdf_id=85

The Diversity Research Forum: Successfully Evaluating Diversity Efforts in Medical Education. Washington, DC: Association of American Medical Colleges, Oct. 2008.

Examines ways to successfully evaluate diversity efforts in medical education and the importance of evaluation design, implementation, and data collection.

https://services.aamc.org/Publications/showfile.cfm?file=version11 9.pdf&prd_id=240&prv_id=297&pdf_id=119

The Diversity Research Forum: Tools for Assessing and Measuring Diversity in Medical Education. Washington, DC: Association of American Medical Colleges, June 2006

Presentations by a panel of researchers on how diversity is assessed and measured in education research and how diversity may be measured in the future.

https://services.aamc.org/Publications/showfile.cfm?file=version61. pdf&prd_id=157&prv_id=187&pdf_id=61

Enhancing Diversity in the Nursing Workforce. Washington, DC: American Association of Colleges of Nursing, Mar. 17, 2010. Fact sheet on diversity in nursing. http://www.aacn.nche.edu/media/pdf/diversityFS.pdf

Establishing a Culturally Competent Master's and Doctorally Prepared Nursing Workforce. Washington, DC: American Association of Colleges of Nursing, n.d.

Cultural competencies developed specifically for master's and doctoral nursing graduates.

http://www.aacn.nche.edu/Education/pdf/CulturalComp.pdf

Lee, P. R., and Franks, P. E. *Diversity in U.S. Medical Schools: Revitalizing Efforts to Increase Diversity in a Changing Context, 1960s-2000s.* San Francisco: Philip R. Lee Institute for Health Policy Studies, Mar. 2010. Explores the changing policy context within the federal and state governments, and in selected medical schools, and how racial/ethnic diversity in medical schools was affected by these changes.

http://ihps.medschool.ucsf.edu/Research/diversity_report.aspx

Minorities in Medicine: An Ethnic and Cultural Challenge for Physician Training. Rockville, MD: Council on Graduate Medical Education, 2005.

Assesses the progress made in increasing the number and proportion of underrepresented minorities in medicine and strengthening cultural competency in physicians. http://www.cogme.gov/17thReport/17.pdf

Minority Student Opportunities in United States Medical Schools. Washington, DC: Association of American Medical Colleges, Oct. 2009.

Provides data on the number of applicants, first-time applicants, matriculants, and graduates for each medical school by gender and race/ethnicity.

https://services.aamc.org/publications/index.cfm?fuseaction=Produ ct.displayForm&prd_id=276&prv_id=337&cfid=1&cftoken=F9D0 1C10-E73F-1CFD-40FBFF444A662FA0

Missing Persons: Minorities in the Health Professions. Durham, NC: Duke University School of Medicine, Sullivan Commission on Diversity in the Healthcare Workforce, 2004.

Report of a commission established to make policy recommendations for systemic change to address the scarcity of minorities in health professions. Presents 37 separate recommendations.

http://www.jointcenter.org/healthpolicy/docs/SullivanExecutiveSu mmary.pdf

A Racial/Ethnic Comparison of Career Attainments in Healthcare Management: 2008. Chicago: American College of Healthcare Executives, 2009.

Updates data from surveys conducted in 1992, 1997, and 2002 to compare the career attainments of health care executives in various race/ethnic groups.

http://www.ache.org/PUBS/research/Report_Tables.pdf

The Registered Nurse Population: Initial Findings from the 2008 National Sample Survey of Registered Nurses. Rockville, MD: U.S. Department of Health and Human Services, Health Resources and Services Administration, 2010.

Cites data on the racial and ethnic distribution of the registered nurse population.

http://bhpr.hrsa.gov/healthworkforce/rnsurvey/initialfindings2008.p df

Sequist, T. D. Addressing Racial Disparities in Health Care: A Targeted Action Plan for Academic Medical Centers. Washington, DC: Association of American Medical Colleges, Oct. 2009.

Report focuses on how academic health centers in the United States should commit to the goal of eliminating racial disparities in health care as part of their mission to preparing future generations of physicians to provide the highest quality care for the U.S. population.

https://services.aamc.org/publications/showfile.cfm?file=version14 1.pdf&prd_id=272&prv_id=333&pdf_id=141

Smith, M. N. *Diversity and Discrimination in Healthcare: Results of a National Physician Survey.* Washington, DC: Association of American Medical Colleges, 2007.

Examines data related to the prevalence of perceived workplace discrimination personally experienced and witnessed by practicing physicians.

https://www.aamc.org/workforce/pwrc07/2007 annualmtgpdfs/panel h/nunez%20 smith.pdf

Other Key Resources

AcademyHealth Minority Scholars Program.

Supports the professional development of underrepresented minorities in the field of health services research by underwriting the cost of travel and attendance to relevant meetings of AcademyHealth.

http://www.academyhealth.org/Training/content.cfm?ItemNumber=4228&navItemNumber=1987

AONE Guiding Principles for Diversity in Health Care Organizations. Chicago: American Organization of Nurse Executives, 2007. Essential principles of diversity to build a healthful practice/work environment.

http://www.aone.org/aone/resource/PDF/AONE_GP_Diversity.pdf

Aspiringdocs.org. Washington, DC: Association for American Medical Colleges, n.d.

Outreach campaign to encourage more minority students to choose medicine as a career. Provides ideas, tools, and resources to help institutions or organizations join the campaign. http://www.aamc.org/diversity/aspiringdocs/toolkit/start.htm

Certificate in Diversity Management program.

The Certificate in Diversity Management Program is a partnership between the AHA's Institute for Diversity in Health Management and Simmons College in Boston. The 12-month program seeks to lessen health disparities and improve health care workforce diversity by providing skill, leadership, and career development opportunities for practitioners in diversity management. The primarily on-line curriculum includes three on-site residencies, online forums and opportunities to interact with experienced practitioners.

http://www.simmons.edu/shs/execed/diversitymanagement/index.shtml

Diversity Toolkit. New York: National League for Nursing, Sep. 15, 2009.

Resources for the expansion of diversity within schools of nursing. http://www.nln.org/facultydevelopment/Diversity_Toolkit/diversity_toolkit.pdf

Doctors Back to School. This program of the American Medical Association sends physicians and medical students into their communities to accomplish two primary goals: to pique young minority students' interest in medicine by introducing them to "real-life" role models, and to raise awareness of the need for more minority physicians. http://www.ama-assn.org/ama/pub/physician-resources/public-health/eliminating-health-disparities/doctors-back-school/doctors-back-school-kit.shtml

Minority Nurse Educator Database. Trenton, NJ: Thomas Edison State College, n.d.

A tool for locating certified minority nurse educators. http://tesc.edu/minorityeducator/index.php/main/introduction

National Center for Healthcare Leadership Diversity Leadership Demonstration Project.

A multi-year study to measure the impact of improved diversity and culturally competent leadership on patient safety and other balanced scorecard measures.

http://www.nchl.org/static.asp?path=2851,3224

Project Diversity: Partners in Nursing. [video] Santa Fe, NM and Albuquerque, NM: New Mexico Community Foundation, Con Alma Health Foundation, the University of New Mexico Office of Diversity, and UNM Hospitals Nursing Division, 2010. Describes a collaborative outreach project to underrepresented middle- and high-school students with an interest in joining the health care workforce.

http://www.rwjf.org/humancapital/product.jsp?id=58629

Articles

Ackerman-Barger, P. W. Embracing multiculturalism in nursing learning environments. *Journal of Nursing Education*. 49(12):677-82, Dec. 2010.

Acosta, D., and Olsen, P. Meeting the needs of regional minority groups: the University of Washington's programs to increase the American Indian and Alaskan native physician workforce. *Academic Medicine*. 81(10):863-870, Oct. 2006.

Afzal, K. I., and others. Primary language and cultural background as factors in resident burnout in medical specialties: a study in a bilingual U. S. city. *Southern Medical Journal*. 103(7):607-615, July 2010.

http://journals.lww.com/smajournalonline/Abstract/2010/07000/Primary_Language_and_Cultural_Background_as.6.aspx

Agho, A., Baldwin, A., and Selig, S. Trend analysis of minority student enrollment in graduate health management education programs: implications for the field. *Journal of Health Administration Education*. 21(1):91-101, Winter 2004.

Agrawal, J., Vlaicu, S., and Carrasquillo, O. Progress and pitfalls in underrepresented minority recruitment: perspectives from the medical schools. *Journal of the National Medical Association*. 97(9):1226-1231, Sept. 2005.

Alexander, C., Chen, E., and Grumbach, K. How leaky is the health career pipeline? Minority student achievement in college gateway courses. *Academic Medicine*. 84(6):797-802, June 2009.

http://journals.lww.com/academicmedicine/pages/articleviewer.asp x?year=2009&issue=06000&article=00036&type=abstract

Allen, J. Improving cross-cultural care and antiracism in nursing education: a literature review. *Nurse Education Today*. 30(4):314-20, May 2010.

http://www.nurseeducationtoday.com/article/PIIS02606917090016 34/abstract

Aluko, Y. American Medical Association apologizes for racism in medicine. *Journal of the National Medical Association*. 100(10):1246-7, Oct. 2008.

American College of Healthcare Executives. Increasing and sustaining racial/ethnic diversity in healthcare management. *Healthcare Executive*. 26(5):104-7, Sept./Oct. 2011.

Aries, N. Managing diversity: the differing perceptions of managers, line workers, and patients. *Health Care Management Review*. 29(3):172-180, Jul./Sept. 2004.

Ayman, R., and Korabik, K. Leadership: Why gender and culture matter. *American Psychologist.* 65(3):157-70, Apr. 2010. http://psycnet.apa.org/index.cfm?fa=search.displayRecord&uid=20 10-06153-002

Aziz, S. R. Racial diversity in American oral and maxillofacial surgery. *Journal of Oral and Maxillofacial Surgery*. 68(8):1723-31, Aug. 2010.

http://www.joms.org/article/S0278-2391(10)00287-9/abstract

Baldwin, A., Woods, K., and Simmons, M. Diversity of the allied health workforce: the unmet challenge. *Journal of Allied Health*. 35(2):116-20, Summer 2006.

Basco, W. T., Jr., and others. Assessing trends in practice demographics of underrepresented minority pediatricians, 1993-2007. *Pediatrics*.125(3):460-7, Mar. 2010. http://pediatrics.aappublications.org/cgi/content/abstract/125/3/460

Beacham, T., Askew, R. W., and William, P. R. Strategies to increase racial/ethnic student participation in the nursing profession. *ABNF Journal*. 20(3):69-72, Summer 2009.

Bednarz, H., Schim, S., and Doorenbos, A. Cultural diversity in nursing education: perils, pitfalls, and pearls. *Journal of Nursing Education*. 49(5):1-8, May 2010. http://www.journalofnursingeducation.com/showAbst.asp?thing=60

497

Beheri, W. H. Diversity within nursing: effects on nurse-nurse interaction, job satisfaction, and turnover. *Nursing Administration Quarterly*. 33(3):216-26, Jul./Sep 2009. http://www.nursingcenter.com/library/JournalArticle.asp?Article_I D=867783

Berget, R. J., and others. A plan to facilitate the early career development of minority scholars in the health sciences. *Social Work in Public Health*. 25(6):572-90, Nov. 2010.

http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3016049/?tool=pub med

Blendon, R. J., and others. Disparities in physician care: experiences and perceptions of a multi-ethnic America. *Health Affairs*. 27(2):507-17, Mar.-Apr. 2008. http://content.healthaffairs.org/cgi/content/abstract/27/2/507?rss=1

Boateng, B. A., and Thomas, B. R. Underrepresented minorities and the health professions pipeline. *Academic Medicine*. 84(1):6-7, Jan. 2009.

Bowean, L. Shaping Chicago: U. of C. medical school official mentors minority students. *Chicago Tribune*. Feb. 23, 2009. http://www.chicagotribune.com/news/local/chi-mcdade-black-history-23feb23,0,1459334.story

Braun, U. K., and others. The physician's professional role in endof-life decision-making: voices of racially and ethnically diverse physicians. *Patient Education and Counseling*. 80(1)3-9, July 2010. http://tinyurl.com/ydjjc8a

Brett, J., Behfar, K., and Kern, M. Managing multicultural teams. *Harvard Business Review*. 84(11):84-91, 156, Nov. 2006.

Brooks-Williams, D., and Howard, D. Disaggregating diversity data for optimal decision making. *Frontiers of Health Services Management*. 26(3):35-40, Spr. 2010.

Brown, B. Cultural diversity in leadership. *Nursing Administration Quarterly*. 28(3):161-2, July/Sept. 2004.

Brox, D. A seat at the table. *MinorityNurse*. Fall 2008. http://www.minoritynurse.com/nursing-employment/seat-table

Brunson, W. D., and others. Components of effective outreach and recruitment programs for underrepresented minority and low-income dental students. *Journal of Dental Education*. 74(10 Suppl.):S74-86, Oct. 2010. http://www.jdentaled.org/cgi/content/abstract/74/10_suppl/S74

Butler, P. D., and others. The diverse surgeons initiative: an effective method for increasing the number of under-represented minorities in academic surgery. *Journal of the American College of Surgeons*. 211(4):561-6, Oct. 2010. http://www.journalacs.org/article/S1072-7515(10)00434-5/abstract

Butts, G. C., and others. Diversity in academic medicine no. 4 Northeast Consortium: innovation in minority faculty development. *Mt. Sinai Journal of Medicine*. 75(6):517-22, Dec. 1, 2008. http://www3.interscience.wiley.com/journal/121520757/abstract

Carney, C., Rutledge, E., and Sister Teresa Stanley. Diversity in multiinstitutional settings. Interview by Sr. Karin Dufault. *Health Progress.* 85(6):40-3, 62, Nov./Dec. 2004.

Celik, H., and others. Implementation of diversity in healthcare practices: barriers and opportunities. *Patient Education and Counseling*. 71(1):65-71, Apr. 2008.

Cené, C. W., and others. Community-based teaching about health disparities: combining education, scholarship, and community service. *Journal of General Internal Medicine*. 25 Suppl. 2:S130-5, May 2010.

http://www.springerlink.com/content/175357m424g83500/

Clapp, J. R., Jr. Diversity leadership: the Rush University Medical Center experience. *Hospital Topics*. 88(2):61-6, Apr./June 2010. http://heldref.metapress.com/app/home/contribution.asp?referrer=pa rent&backto=issue,4,4;journal,1,52;linkingpublicationresults,1:119 927,1

Clark-Hitt, R., and others. Doctors' and nurses' explanations for racial disparities in medical treatment. *Journal of Health Care for the Poor and Underserved*. 21(1):386-400, Feb. 2010.

Cohen, J., and Steinecke, A. Building a diverse physician workforce. *JAMA*. 296(9):1135-1137, Sept. 6, 2006.

Cohen, J. J., Gabriel, B. A., and Terrell, C. The case for diversity in the health care workforce. *Health Affairs*. 21(5):90-102, Sep./Oct. 2002.

http://content.healthaffairs.org/cgi/content/full/21/5/90

Cordova, R. D., Beaudin, C. L., and Iwanabe, K. E. Addressing diversity and moving toward equity in hospital care. *Frontiers of Health Services Management*. 26(3):19-34, Spr. 2010.

Daley, S. P., and others. Diversity in academic medicine no. 6 successful programs in minority faculty development: ingredients of success. *Mt. Sinai Journal of Medicine*. 75(6):533-51, Dec. 1, 2008. http://www3.interscience.wiley.com/journal/121520758/abstract

Daley, S. P., and others. Increasing the capacity of health sciences to address health disparities. *Journal of the National Medical Association*. 101(9):881-5, Sept. 2009.

Daniels, D. E., Wyatt ,W., and Fontus, M. A Texas response to the Sullivan Commission: the undergraduate medical academy model. *Journal of the National Medical Association*. 102(1):61-4, Jan. 2010.

Dean, L. H. Building diversity at Catholic Healthcare West. *Health Progress*. 89(4):22-6, Jul/Aug. 2008.

DeBaun, M. R., Gorelick, P. B., and Som, S. Strategies for recruiting and retaining minorities. *Frontiers of Neurology and Neuroscience*. 25:118-20, 2009. http://content.karger.com/produktedb/produkte.asp?doi=10.1159/00 0209485&typ=pdf

Dolcini, M. M., Grinstead Reznick, O. A., and Marín, B. V. Investments in the future of behavioral science: the University of California, San Francisco, Visiting Professors Program. *American Journal of Public Health.* 99 Suppl. 1:S43-7, Apr. 2009. http://www.ajph.org/cgi/content/abstract/99/S1/S43

Donini-Lenhoff, F. G., and Brotherton, S. E. Racial-ethnic diversity in allied health: the continuing challenge. *Journal of Allied Health*. 39(2):104-9, Summer 2010. $http://www.ingentaconnect.com/content/asahp/jah/2010/00000039/\\00000002/art00009?token=004e16b661579b383a4b3b2570237b59\\7b4038433b6b63562a726e2d2954496f642f466f662a16$

Dreachslin, J. Diversity management and cultural competence: research, practice, and the business case. *Journal of Healthcare Management*. 52(2):79-86, Mar./Apr. 2007.

Dreachslin, J. The role of leadership in creating a diversity-sensitive organization. *Journal of Healthcare Management*. 52(3):151-155, May/June 2007.

Dreachslin, J., and Curtis, E. Study of factors affecting the career advancement of women and racially/ethnically diverse individuals in healthcare management. *Journal of Health Administration Education.* 21(4):441-484, Fall 2004.

Dreachslin, J., and Lee, P. Applying Six Sigma and DMAIC to diversity initiatives. *Journal of Healthcare Management*. 52(6):361-367, Nov./Dec. 2007.

Dreachslin, J., Weech-Maldonado, R., and Dansky, K. Racial and ethnic diversity and organizational behavior: a focused research agenda for health services management. *Social Science Medicine*. 59(5):961-71, Sept. 2004.

Dunn, P. Diversity on the rural hospital board: challenges for today and beyond. *Trustee*. 60(6):12-16, 1, June 2007.

Dy, C. J., and Nelson, C. L. Breakout session: Diversity, cultural competence, and patient trust. *Clinical Orthopaedics and Related Research*. 469(7):1878-82, July 2011. http://www.springerlink.com/content/511214011p3v8761/

Eagly, A. H., and Chin, J. L. Diversity and leadership in a changing world. *American Psychologist*. 65(3):216-24, Apr. 2010. http://psycnet.apa.org/index.cfm?fa=search.displayRecord&uid=20 10-06153-007

Elisha, S., and others. A successful partnership to help reduce health disparities: the Institute for Culturally Competent Care and the Kaiser Permanente School of Anesthesia/California State University Fullerton. *AANA Journal*. 76(6):437-42, Dec. 2008.

Enhancing the diversity of the pediatrician workforce. *Pediatrics*. 119(4):833-837, Apr. 2007. http://pediatrics.aappublications.org/cgi/reprint/119/4/833

Fiely, D. Physician diversity program teams OU-COM [Ohio University College of Osteopathic Medicine] with OhioHealth. July 7, 2009.

http://www.oucom.ohiou.edu/news/stories/OhioHealthMinority/ind ex.htm

Foley, R., and Wurmser, T. Culture diversity/a mobile workforce command creative leadership, new partnerships, and innovative approaches to integration. *Nursing Administration Quarterly*. 28(2):122-128, Apr./June 2004.

Forsyth, A. D., and Stoff, D. M. Key issues in mentoring in HIV prevention and mental health for new investigators from underrepresented racial/ethnic groups. *American Journal of Public Health.* 99 Suppl. 1:S87-91, Apr. 2009. http://www.ajph.org/cgi/content/abstract/99/S1/S87

Frusti, D. K., Niesen, K. M., and Campion, J. K. Creating a culturally competent organization: use of the diversity competency model. *Journal of Nursing Administration*. 33(1):31-8, Jan. 2003.

Ganley, S. Advantages of cultural diversity in the workplace setting. Helium.com. n.d. http://www.helium.com/items/1901662-value-of-diversity-in-the-

workplace

Gaumer, G., and Coulam, R. F. Geographic variation in minority participation in hospital management in the United States. *Hospital*

Topics. 87(2):13-22, Spr. 2009. http://heldref.metapress.com/app/home/contribution.asp?referrer=pa rent&backto=issue,2,4;journal,2,23;linkingpublicationresults,1:119 927,1

Gauss, J., and Jessamy, H. The board's role in developing a diverse leadership team. *Trustee*. 60(8):5-8, Sept. 2007.

Giddens, J. Achieving diversity in nursing through multicontextual learning environments. *Nursing Outlook*. 56(2):78-83.e1, Mar./Apr. 2008.

http://www.nursingoutlook.org/article/S0029-6554(07)00268-0/abstract

Gilliss, C. L., Powell, D. L., and Carter, B. Recruiting and retaining a diverse workforce in nursing: from evidence to best practices to policy. *Policy, Politics & Nursing Practice*. 11(4):294-301, Nov. 2010.

http://ppn.sagepub.com/content/11/4/294.abstract

Ginther, D. K., and others. Race, ethnicity, and NIH research awards. *Science*. 333(6045):1015-1019, Aug. 19, 2011. http://www.sciencemag.org/content/333/6045/1015

Glick, S. B., and others. Teaching about health care disparities in the clinical setting. *Journal of General Internal Medicine*. 25 Suppl.2:S95-101, May 2010. http://www.springerlink.com/content/p617273v52x18473/

Glover, S. H., and others. Academic partnerships with historically black colleges and universities: a public health professions project. *Journal of Health Care for the Poor and Underserved*. 20(1):18-28, Feb. 2009.

http://muse.jhu.edu/login?uri=/journals/journal_of_health_care_for _the_poor_and_underserved/v020/20.1.glover.pdf

Goessi, L. Advantages of cultural diversity in the workplace setting. Helium.com. n.d.

http://www.helium.com/items/1590437-advantages-of-cultural-diversity-in-the-workplace-setting

Gonzalez, C. M., and Bussey-Jones, J. Disparities education: what do students want? *Journal of General Internal Medicine*. 25 Suppl. 2:S102-7, May 2010. http://www.springerlink.com/content/g5662950t00x15u3/

Grady, R., and Steffen, S. Practical ethics. Diversity dilemma. *Hospitals & Health Networks.* 80(10):28, Oct. 2006.

Grant, S. Diversity ni healthcare: driven by leadership. *Frontiers of Health Services Management*. 26(3):41-44, Spr. 2010.

Greene, J. Why board diversity matters. *Trustee*. 63(8):6-9, Sept. 2010.

Greene, J. Why board diversity matters. *Hospitals & Health Networks*. 85(1):37-8, 40, Jan. 2011.

Guillory, W., and Guillory, D. The roadmap to diversity, inclusion, and high performance. *Healthcare Executive*. 19(4):24-30, July/Aug. 2004.

Guiton, G., Chang, M.J., and Wilkerson, L. Student body diversity: relationship to medical students' experiences and attitudes. *Academic Medicine*. 82 (10 Suppl): S85-S88, Oct. 2007. http://journals.lww.com/academicmedicine/pages/articleviewer.asp x?year=2007&issue=10001&article=00023&type=abstract

Henley, E., and Peters, K. 10 steps for avoiding health disparities in your practice. *Journal of the Family Practice*. 53(3):193-196, Mar. 2004.

Heron, S. L., and others. Promoting diversity in emergency medicine: summary recommendations from the 2008 Council of Emergency Medicine Residency Directors (CORD) Academic Assembly Diversity Workgroup. *Academic Emergency Medicine*. 16(5):450-453, May, 2009.

http://www3.interscience.wiley.com/journal/122282510/abstract

Hershberger. P., and others. Implementation of a process-oriented cultural proficiency curriculum. *Journal of Health Care for the Poor and Underserved*. 19(2):478-483, May 2008.

Hewlett, S., Luce, C., and West C. Leadership in your midst: tapping the hidden strengths of minority executives. *Harvard Business Review*. 83(11):74-82, 166, Nov. 2005.

Hobby, F. Diversity and the bottom line. Interview by Richard Haugh. *Hospitals & Health Networks*. 79(6):67-68, 70, 2, June 2005.

Hobby, F. Diversity's next challenge. *Healthcare Financial Management*. 60(5):106-108, 110, May 2006.

Hofmann, P. B. Addressing racial and ethnic disparities in healthcare. Senior management has an ethical responsibility to take a leadership role. *Healthcare Executive*. 25(5):46, 48, 50, Sept./Oct. 2010.

NEW Increasing and sustaining racial/ethnic diversity in healthcare management. Policy statement. *Healthcare Executive*. 26(5):104-107, Sept./Oct. 2011.

Jacob, S. R., and Sánchez, Z. V. The challenge of closing the diversity gap: development of Hispanic nursing faculty through a Health Resources and Services Administration Minority Faculty Fellowship Program grant. *Journal of Professional Nursing*. 27(2):108-13, Mar./Apr. 2011.

http://www.professionalnursing.org/article/S8755-7223(10)00123-7/abstract

Jeste, D. V., and others. A call for training the trainers: focus on mentoring to enhance diversity in mental health research. *American Journal of Public Health*. 99 Suppl. 1:S31-7, Apr. 2009. http://www.ajph.org/cgi/content/abstract/99/S1/S31

Jha, A. K., and Epstein, A. M. Governance around quality of care at hospitals that disproportionately care for black patients. *Journal of General Internal Medicine*. Sept. 24, 2011. [Epub ahead of print]

http://www.springerlink.com/content/h177973553q2155j/

Johansson, P., and others. Physicians' and nurses' experiences of the influence of race and ethnicity on the quality of healthcare provided to minority patients, and on their own professional careers. *Journal of the National Black Nurses Association.* 22(1):43-56, July 2011.

Johnson-Elie, T. Froedtert's Hill rolls up sleeves for diversity role. Business Journal of Milwaukee. Aug. 27, 2010. http://milwaukee.bizjournals.com/milwaukee/stories/2010/08/30/sto ry14.html?b=1283140800^3865271&ana=e_vert

Jones, M., Cason, C., and Bond, M. Cultural attitudes, knowledge, and skills of a health workforce. *Journal of Transcultural Nursing*. 15(4):283-290, Oct. 2004.

Kearney, E., and Gebert, D. Managing diversity and enhancing team outcomes: the promise of transformational leadership. *Journal* of Applied Psychology. 94(1):77-89, Jan. 2009.

King, C. J. Recruiting minorities into health professions. Baltimore program creates pipeline of diverse workers. *Healthcare Executive*. 25(4):54, July/Aug. 2010.

Kreuter, M., and others. Lessons learned from a decade of focused recruitment and training to develop minority public health professionals. *American Journal of Public Health*. May 6, 2011. [Epub ahead of print]

http://ajph.aphapublications.org/cgi/content/abstract/AJPH.2011.30 0122v1

Krupa, C. New tactics for diversity: creating doctors from all racial, ethnic groups. *American Medical News*. Oct. 4, 2010. http://www.ama-assn.org/amednews/2010/10/04/prsa1004.htm

Kurz, J. Hospitals seek end in gap for minorities. *Record-Journal*. Apr. 26, 2009.

http://www.myrecordjournal.com/site/tab1.cfm?newsid=20304806 &BRD=2755&PAG=461&dept_id=592709&rfi=6

Larson, L. Getting to the "C suite". What will it take to see diversity across health care leadership? *Trustee*. 59(3):12-14, 19, 1, Mar. 2006.

Laufman, L. Making the invisible visible: professional education to eliminate disparities in clinical trials. *Journal of Cancer Education*. 24 Suppl 2:S56-9, 2009.

Lewis, M. A cultural diversity assessment and the path to Magnet status. *Journal of Healthcare Management*. 52(1):64-70, Jan./Feb. 2007.

Lofton, K. Diversity is a high priority at CHI. *Health Progress*. 85(5):13-16, Sept./Oct. 2004.

Loftus, J., and Duty, S. Educating ethnic minority students for the nursing workforce: facilitators and barriers to success. *Journal of National Black Nurses' Association*. 21(1):7-16, July 2010.

Lopez, L., and others. Personal characteristics associated with resident physicians' self perceptions of preparedness to deliver cross-cultural care. *Journal of General Internal Medicine*. 23(12):1953-8, Dec. 2008. http://www.springerlink.com/content/0x3g6367m61u8170/

Lowe, J., and Archibald, C. Cultural diversity: the intention of nursing. *Nursing Forum*. 44(1):11-8, Jan./Mar. 2009. http://www.emfp.org/DocVault/Publications/John-Lowe-Cultural-Diversity-The-Intention-of-Nursing.aspx

Mahoney, M. R., and others. Minority faculty voices on diversity in academic medicine: perspectives from one school. *Academic Medicine*. 83(8):781-6, Aug. 2008. http://journals.lww.com/academicmedicine/pages/articleviewer.asp x?year=2008&issue=08000&article=00021&type=abstract

Manfredi, C., and others. Are racial differences in patient-physician cancer communication and information explained by background, predisposing, and enabling factors? *Journal of Health Communication*. 15(3):272-92, Apr. 2010. http://www.informaworld.com/smpp/content~db=all?content=10.10 80/10810731003686598

Marquand, B. Putting the ER in diversity. *MinorityNurse*. Winter 2009.

http://www.minoritynurse.com/emergency-nursing-trauma/puttinger-diversity

McGinnis, S. L., and Moore, J. An analysis of racial/ethnic pay disparities among hospital nurses in New York City. *Policy, Politics and Nursing Practice*. 10(4):252-8, Nov. 2009. http://ppn.sagepub.com/cgi/content/abstract/10/4/252

McLendon, T. Extraordinary people. Take business to the next level with a diversified workforce. *Marketing Health Services*. 27(2):20-21, Summer 2007.

Merchant, J., and Bishr Omary, M. Underrepresentation of underrepresented minorities in academic medicine: the need to enhance the pipeline and the pipe. *Gastroenterology*. 138 (1):19-26, Jan. 2010.

http://download.journals.elsevierhealth.com/pdfs/journals/0016-5085/PIIS0016508509020344.pdf

Merchant, J., and Omary, B. Clogged up. Efforts to train more minority doctors remain stalled as population diversifies. *Modern Healthcare*. 40(8):24, Feb. 22, 2010.

Mills-Senn, P. Staffing. Avoiding culture clash. As the number of foreign-born nurses climbs, executives look for ways to bridge cultural gap. *Hospitals & Health Networks*. 79(4):30, 32, Apr. 2005.

Mills-Senn, P. Workforce. The melting pot. It's one thing to build a diverse workforce; the next challenge is ensuring staff get along. *Hospitals & Health Networks*. 79(5):22, 24, May 2005.

Mitchell, D., and Lassiter, S. Addressing health care disparities and increasing workforce diversity: the next step for the dental, medical, and public health professions. *American Journal of Public Health*. 96(12):2093-2097, Dec. 2006. Erratum in: *American Journal of Public Health*. 97(3):393, Mar. 2007.

Moon, S. Diversity. Slow progress seen in promoting minority executives. *Hospitals & Health Networks*. 81(4):15-16, Apr. 2007. More tips to help build a successful, supportive diversity program. *Hospital Materials Management*. 32(7):1-2, July 2007.

Mullan, F. The social mission of medical education: ranking the schools. *Annals of Internal Medicine*. 152(12):804-811, June 15, 2010.

http://www.annals.org/content/152/12/804.abstract

Myers, V., and Dreachslin, J. Recruitment and retention of a diverse workforce: challenges and opportunities. *Journal of Healthcare Management*. 52(5):290-298, Sept./Oct. 2007.

Newhouse, J. Hospital strategic planning diversity integration based organizational type and CEO tenure. *Hospitals Topics*. 85(1):11-16, Winter 2007.

Nivet, M. A., and others. Diversity in academic medicine no. 1 case for minority faculty development today. *Mt. Sinai Journal of Medicine*. 75(6):491-8, Dec. 1, 2008.

Noone, J. The diversity imperative: strategies to address a diverse nursing workforce. *Nursing Forum*. 43(3):133-43, Jul/Sep. 2008. http://www3.interscience.wiley.com/journal/121369711/abstract

Norcini, J. J., van Zanten, M., and Boulet, J. R. The contribution of international medical graduates to diversity in the U.S. physician workforce: graduate medical education. *Journal of Health Care for the Poor and Underserved*. 19(2):493-9, May 2008. http://muse.jhu.edu/login?uri=/journals/journal_of_health_care_for _the_poor_and_underserved/v019/19.2.norcini.pdf

Norris, K. C., and others. Historically black medical schools:

addressing the minority health professional pipeline and the public mission of care for vulnerable populations. *Journal of the National Medical Association*. 101(9):864-72. Sept. 2010.

Nunez-Smith, M., and others. Health care workplace discrimination and physician turnover. *Journal of the National Medical Association*. 101(12):1274-82, Dec. 2009.

Nwariaku, F. E. Mind the gap: workforce disparities and global health. *Journal of Surgical Research*. 154(2):304-11, June 15, 2009. http://www.journalofsurgicalresearch.com/article/S0022-4804(08)00383-1/abstract

Odle, S. Better governance begins with greater board diversity. *Trustee.* 60(5):26, May 2007.

Odom, K. L. and others. Exploring obstacles to and opportunities for professional success among ethnic minority medical students. *Academic Medicine*. 82(2):146-153, Feb. 2007. http://pdfs.journals.lww.com/academicmedicine/2007/02000/6.pdf

Padela, A. I., and others. Patient choice of provider type in the emergency department: perceptions and factors relating to accommodation of requests for care providers. *Emergency Medicine Journal*. 27(6):465-9, June 2010. http://emj.bmj.com/content/27/6/465.abstract

Paige, L. Buying into diversity. *Materials Management in Health Care*. 14(8):18-22, Aug. 2005.

Palermo, A. G., and others. Diversity in academic medicine no. 5 successful programs in minority faculty development: overview. *Mt. Sinai Journal of Medicine*. 75(6):523-32, Dec. 1, 2008. http://www3.interscience.wiley.com/journal/121520741/abstract

Pololi, L., Cooper, L. A., and Carr, P. Race, disadvantage and faculty experiences in academic medicine. *Journal of General Internal Medicine*. Aug. 10, 2010. [Epub ahead of print] http://www.springerlink.com/content/3g731743554q5477/

Powell Kennedy, H., and others. Evaluating diversity in nursing education: a mixed method study. *Journal of Transcultural Nursing*. 19(4):363-70, Oct. 2008. http://tcn.sagepub.com/cgi/content/short/19/4/363

Price, E. G., and others. Improving the diversity climate in academic medicine: faculty perceptions as a catalyst for institutional change. *Academic Medicine*. 84(1):95-105, Jan. 2009.

Reardon, P. T. Programs groom managers and candidates for boards. *Health Progress*. 91(4):24-27, Jul./Aug. 2010.

Reschovsky, J. D., and O'Malley, A. S. Do primary care physicians treating minority patients report problems delivering high-quality care? *Health Affairs* (Millwood). 27(3):w222-31, May-Jun 2008. http://content.healthaffairs.org/cgi/content/full/27/3/w222

Rios-Ellis, B., and Frates, J. The Latino Healthcare Professionals Project: responding to the diverse needs of the 21st century. *Journal of Health Administration Education*. 22(2):171-187, Spring 2005.

Rodgers, M. A rich tapestry. Weaving in commitment. *Health Progress.* 91(4);9, Jul./Aug. 2010.

Rosenberg, L. Lack of diversity in behavioral healthcare leadership reflected in services. *Journal of Behavioral Health Services Research*. 35(2):125-127, Apr. 2008.

Ross, P. T., and others. A strategy for improving health disparities education in medicine. *Journal of General Internal Medicine*. 25 Suppl. 2:S160-3, May 2010. http://www.springerlink.com/content/h109235147396567/

Royer, T. Recruiting diverse board members. Interview by Everard O. Rutledge and Teresa Stanley. *Health Progress*. 85(4):40-42, July/Aug. 2004.

Rowe, M. Diversity: it's not just nice, it's good business. *HealthLeaders Media*. June 27, 2008. http://www.healthleadersmedia.com/content/214241/topic/WS_HL M2_LED/Diversity-Its-Not-Just-Nice-Its-Good-Business.html

Sabin, J., and others. Physicians' implicit and explicit attitudes about race by MD race, ethnicity, and gender. *Journal of Health Care for the Poor and Underserved*. 20(3):896-913, Aug. 2009.

Saha, S., and others. Student body racial and ethnic composition and diversity-related outcomes in U. S. medical schools. *JAMA*. 300(10):1135-45, Sep. 10, 2008.

Saha, S., and Shipman, S. Race-neutral versus race-conscious workforce policy to improve access to care. *Health Affairs*. 27(1):234-245, Jan./Feb. 2008.

Sandrick, K. Managing diversity. A look at where we are. *Health Progress.* 91(4):18-23, Jul./Aug. 2010.

Sanner, S., and others. The impact of cultural diversity forum on students' openness to diversity. *Journal of Cultural Diversity*. 17(2):56-61, Summer 2010.

Scott, D. The multicultural health care work environment. *American Nurse*. 40(1):7, Jan./Feb. 2008.

Scott, M. Contract management. Boosting contracts to minorityowned firms. *Hospitals & Health Networks*. 81(3):18, Mar. 2007.

Scott, M. Governance. Minority report. *Hospitals & Health Networks*. 80(9):16, 18, Sept. 2006.

Simpson, R. Recruit, retain, assess: technology's role in diversity. *Nursing Administration Quarterly*. 28(3):217-220, July/Sept. 2004.

Sister Karin Dufault. Diversity at the top. *Trustee*. 60(3):28-29, Mar. 2007.

Slovensky, D., and Paustian, P. Preparing for diversity management strategies: teaching tactics for an undergraduate healthcare management program. *Journal of Health Administration Education*. 22(2):189-199, Spring 2005. Smith, S. G., and others. Pipeline programs in the health professions, part 1: preserving diversity and reducing health disparities. *Journal of the National Medical Association*. 101(9): 836-40, 845-51, Sept. 2009.

Smith, S. G., and others. Pipeline programs in the health professions, part 2: the impact of recent legal challenges to affirmative action. *Journal of the National Medical Association*. 101(9):852-63, Sept. 2009.

Smith, T., and others. Recruiting, retaining, and advancing careers for employees from underrepresented groups. *Journal of Nursing Administration*. 38(4):184-193, Apr. 2008.

Steinecke, A., and Terrell, C. Progress for whose future? The impact of the Flexner Report on medical education for racial and ethnic minority physicians in the United States. *Academic Medicine*. 85(2):236-45, Feb. 2010. http://journals.lww.com/academicmedicine/Abstract/2010/02000/Pr ogress_for_Whose_Future_The_Impact_of_the.20.aspx

Stinson, S. Nursing school diversity directors: what do they do and what difference are they making? *MinorityNurse*. Summer 2008. http://www.minoritynurse.com/nursing-school-diversity-directors/nursing-school-diversity-directors-what-do-they-do-and-what-diffe

Strelnick, A. H., and others. Diversity in academic medicine no. 2 history of battles lost and won. *Mt. Sinai Journal of Medicine*. 75(6):499-503, Dec. 1, 2008. http://www3.interscience.wiley.com/journal/121520740/abstract

Strelnick, A. H., and others. Diversity in academic medicine no. 3 struggle for survival among leading diversity programs. *Mt. Sinai Journal of Medicine*. 75(6):504-16, Dec. 1, 2008. http://www3.interscience.wiley.com/journal/121520759/abstract

Suarez-Balcazar, Y., and others. Perceived levels of cultural competence among occupational therapists. *American Journal of Occupational Therapy*. 63(4):498-505, Jul./Aug. 2009.

Summers, J., and Nowicki, M. Diversity: how does it help? *Healthcare Financial Management*. 58(2):82-85, 2004.

Swanson, J. Diversity: creating an environment of inclusiveness. *Nursing Administration Quarterly*. 28(3):207-211, July/Sept. 2004.

Swedish, J. Diversity is a leadership responsibility. Trinity Health, Novi, MI, has made it a factor in CEOs' annual evaluation. *Health Progress.* 88(5):24-28, Sept./Oct. 2007.

Thomas, B., and others. Contributors of black men's success in admission to and graduation from medical school. *Academic Medicine*.86(7):892-900, July 2011.

Todd, J. The importance of diversity. *Hospitals & Health Networks*. 79(5):12, 14, May 2005.

Traylor, A. H., and others. The predictors of patient-physician race and ethnic concordance: a medical facility fixed-effects approach. *Health Services Research*. 45(3):792-805, June 2010. http://www3.interscience.wiley.com/journal/123317039/abstract

Treadwell, H. M., and others. Leadership development for health researchers at historically Black colleges and universities. *American Journal of Public Health.* 99 Suppl. 1:S53-7, Apr. 2009. http://www.ajph.org/cgi/content/abstract/99/S1/S53

Tsui, E. K. Sectoral job training as an intervention to improve health equity. *American Journal of Public Health*. 100(S1):S88-S94, Apr. 2010.

http://ajph.aphapublications.org/cgi/content/short/100/S1/S88

van Ryn, M. The impact of racism on clinician cognition, behavior, and clinical decision making. *Du Bois Review: Social Science Research on Race.* 8(1):199-218, Spring 2011. http://journals.cambridge.org/abstract_S1742058X11000191

Vela, M. B., and others. Improving underrepresented minority medical student recruitment with health disparities curriculum. *Journal of General Internal Medicine*. 25 Suppl. 2:S82-5, May 2010.

http://www.springerlink.com/content/u6t463838p13524x/

Washington, D., Erickson, J., and Ditomassi, M. Mentoring the minority nurse leader of tomorrow. *Nursing Administration Quarterly*. 28(3):165-169, July/Dept. 2004.

Washington, H. A., and others. Segregation, civil rights, and health disparities: the legacy of African American physicians and organized medicine, 1910-1968. *Journal of the National Medical Association*. 101(6):513-27, June 2009.

Waters, V. Cultivate corporate culture and diversity. *Nursing Management*. 35(1):36-37, 50, Jan. 2004.

Weeks, W., Wallace, T., and Wallace, A. How do race and sex affect the earnings of primary care physicians? *Health Affairs*. 28(2):557-566, Mar./Apr. 2009. http://content.healthaffairs.org/cgi/content/full/28/2/557

Weil, P. A racial/ethnic comparison of career attainments in healthcare management. *Healthcare Executive*. 24(6):22-31, Nov./Dec. 2009.

Wesley, Y., Turner, S., and Qaabidh, L. Leadership and healthcare disparities. *Nursing Management*. 42(8):40-5, Aug. 2011. http://journals.lww.com/nursingmanagement/Citation/2011/08000/ Leadership_and_healthcare_disparities.9.aspx

Willding, L. Minority rules! *Alliance*. :16-19. Jul./Aug. 2009. https://www.vha.com/portal/server.pt?open=512&objID=1365&Pa geID=537612&cached=true&mode=2&userID=2

Wilkerson, L., and others. Assessing patient-centered care: one approach to health disparities education. *Journal of General Internal Medicine*. 25 Suppl.2:S86-90, May 2010. http://www.springerlink.com/content/308x176w35717735/ Williamson, G. Providing leadership in a culturally diverse workplace. *AAOHN Journal*. 55(8):329-335, Aug. 2007.

Wright, S. M. Cultural competency training in nurse anesthesia education. *AANA Journal*. 76(6):421-4, Dec. 2008.

Wyatt, G. E., and others. On the outside looking in: promoting HIV/AIDS research initiated by African American investigators. *American Journal of Public Health.* 99 Suppl. 1:S48-53, Apr. 2009. http://www.ajph.org/cgi/content/abstract/99/S1/S48

Updated 11/03/2011