

High-Value Care Collaborative Curriculum



All Program Materials: <https://www.aha.org/high-value-care-program-materials>

Overall Webinar Schedule: <https://www.aha.org/node/37003>

Month	Phase	Topic	Lead	Description	Resources/Supporting tools
Aug-Sept	Establish Team	Webinar (1): Kick Off	AHA and partner team leads	Review collaborative objective, program, timeline, teams High Value Care Cultural Assessment review	Program timeline and resource library overview High Value Care Culture Domains: http://www.highvaluecareculturesurvey.com/four-domains/ Survey: http://www.highvaluecareculturesurvey.com/using-the-survey/ Additional Resources: http://www.highvaluecareculturesurvey.com/articles-and-resources/
		Identify collaborative working team	Collaborative Participants	List of working team members, roles and contact info	AHA guideline on collaborative team composition https://www.aha.org/node/37001 Team Charter design canvas: https://designabetterbusiness.tools/tools/team-charter-canvas
		Complete High Value Care Culture Survey	Collaborative Participants	All team members should review the High Value Care Culture domains, resources and complete the survey as a pre-assessment.	High Value Care Culture Domains: http://www.highvaluecareculturesurvey.com/four-domains/ Survey questions: http://www.highvaluecareculturesurvey.com/using-the-survey/ <i>(Please note, link will be sent with the survey to complete for purposes of the program)</i> Additional Resources: http://www.highvaluecareculturesurvey.com/articles-and-resources/
		Determine area(s) of inappropriate use to address	Collaborative Participants	Description of current problem with inappropriate use, causes, current hurdles and enemies of the goal	Choosing Wisely: Where Should I Start? http://www.choosingwisely.org/where-should-i-start/ Choosing Wisely: Clinician Lists http://www.choosingwisely.org/clinician-lists/

Blue = group webinars, Green = Calls with Mentors, White = Team activities, Orange = Leadership check-in

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					<p>Choosing Wisely: Top 12 http://www.choosingwisely.org/resources/updates-from-the-field/the-top-12-recommendations-that-are-reducing-overuse/</p> <p>AHA: Appropriate Use of Medical Resources https://www.aha.org/appropriate-use</p> <p>American College of Physicians High-Value Care Cases: https://www.acponline.org/clinical-information/high-value-care/resources-for-clinicians/high-value-care-cases</p> <p>Defining the problem canvas: http://diytoolkit.org/tools/problem-definition-2/</p>
		Check in with Mentor (1): 1:1 with each team	<p>Mentors, Collaborative Participants, AHA Team</p> <p><i>AHA to schedule</i></p>	<p>Mentor will host a 60-min kick off session with each collaborative team: roles and responsibilities, review area of overuse</p> <p>AHA will review curriculum and resources available.</p>	<p>Action Plan Template: https://www.aha.org/node/36993</p>
Oct-Jan	Develop Plan	Webinar (2): Embedding Value into the EMR	<p>Thomas J. Moran, MD, VP and Chief Medical Information Executive, Northwestern Medicine</p>	<p>Thurs, 10/18/2018 10:00 am – 11:30 am</p>	<p>Additional Resource: https://healthit.ahrq.gov/health-it-tools-and-resources/evaluation-resources/workflow-assessment-health-it-toolkit</p>

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	Establish goals	Collaborative Participants	Craft vision for initiative. Define quantitative and qualitative goals with timelines to measure the success of the intervention for overuse: -Financial -Clinical -Operational -Organizational	Dell Medical School High-Value Care modules: https://vbhc.dellmed.utexas.edu/ Canvases to help determine scope and needs: https://www.jeffgothelf.com/blog/leanuxcanvas/ http://diytoolkit.org/tools/problem-definition-2/
	Determine resources required	Collaborative Participants	List of resources needed to develop, implement and measure intervention for overuse: -People/Teams -Data/Information -Tools Reflection point to identify potential barriers and brainstorm ideas to address.	Potential tracking tools: RACI Tool: https://thedigitalprojectmanager.com/raci-chart-made-simple/ Gantt Chart: https://healthit.ahrq.gov/health-it-tools-and-resources/evaluation-resources/workflow-assessment-health-it-toolkit/all-workflow-tools/gantt-chart
	Check in with Mentor (2): All cohort meeting with project leads from each collaborative team	Mentors, Collaborative Project Leads		Action Plan Template: https://www.aha.org/node/36993
	Webinar (3): Introduction to Adaptive Leadership	AHA team	Understand how to use principles of adaptive leadership to engage teams in sustaining change.	Background article: https://cambridge-leadership.com/documents/Ch-2-Theory-Behind-the-Practice.pdf
	Develop plan to reduce overuse	Collaborative Participants	Create work streams, tasks, assign teams and establish milestone dates	Choosing Wisely: http://www.choosingwisely.org/am-i-choosing-wisely/

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				http://www.choosingwisely.org/how-can-i-implement-choosing-wisely-in-my-practice-or-health-system/ COST Framework http://costsofcare.org/costframework/ Learning Network Videos http://costsofcare.org/learning-network/ Appropriate Use blueprints – High Value Practice Academic Alliance http://hvpaa.org/blueprints/	
		Webinar (4): Using Data to Drive Value	Scott Weingarten, MD SVP and Chief Clinical Transformation Officer, Cedars-Sinai Health System	Tuesday, 12/4/2018 10-11:30 am CT	
		Check in with Mentor (3): All cohort meeting with project leads from each collaborative team	Mentors, Collaborative Project Leads		Action Plan Template: https://www.aha.org/node/36993
Jan	Gain Approval	Secure leadership approval	Collaborative Participants	Review project plan with leadership, update as needed and secure approval	Project Summary Template https://www.aha.org/node/37002
		Webinar (5): Motivation and Behavioral Economics	Amol Navathe, MD, PhD, Asst. Professor of Health Policy and Medicine, University of Pennsylvania	Tuesday 1/8/2019 11 – 12:30 pm	http://annals.org/aim/article-abstract/2471601/using-behavioral-economics-design-physician-incentives-deliver-high-value-care

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Feb - May	Implement, Refine and Measure	Implement plan	Collaborative Participants	Engage internal teams and work stream owners to begin implementation	
		Check in with Mentor (4): Peer feedback	Mentors, Collaborative Participants	For each mentor group (4-5 teams), 2-3 teams will share an update on their progress and receive feedback from the group	Action Plan Template: https://www.aha.org/node/36993
		Monitor and measure	Collaborative Participants	Monitor progress against project plan. Begin to measure impact	
		Tackle hurdles, improve processes	Collaborative Participants	Problem solve hurdles as they come up. Escalate issues as necessary	
		Check in with Mentor (5): Peer feedback	Mentors, Collaborative Participants	For each mentor group (4-5 teams), 2-3 teams will share an update on their progress and receive feedback from the group	Action Plan Template: https://www.aha.org/node/36993 Project Summary Template https://www.aha.org/node/37002
		Update leadership	Collaborative Participants	Review progress, implementation challenges with leadership, adjust plan as required	Project Summary Template https://www.aha.org/node/37002
June- July	Learn and Recap	Check in with Mentor (6): All cohort meeting	Mentors, Collaborative Participants		Action Plan Template: https://www.aha.org/node/36993 Project Summary Template https://www.aha.org/node/37002
		Capture learnings	Collaborative Participants	Capture learnings for organization as well as collaborative. Develop project summary using template. Complete end of program survey	<i>End of program evaluation.</i> Link will be sent to complete culture survey as post-assessment.

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Webinar: Collaborative Wrap Up	Mentors AHA, ABIM Foundation, Costs of Care, Collaborative Participants	Highlight top performing teams. Recap learning, share survey results	
Update leadership	Collaborative Participants	Review up-to-date results, learnings and next steps with leadership	